

Connecting Healthcare

for you and your family

ABOUT OUR SLIDING FEE SCALE

As a Federally Qualified Health Center, PrimaryPlus is proud to offer a Sliding Fee Program designed to assist all patients in reducing their bills for services provided within our offices including primary medical, dental, pharmacy and behavioral services. **Patients are our priority.** Our health centers serve ALL patients—no patient will be declined service simply because of an inability to pay for services. This program can provide a discount ranging from 25-75% off of most PrimaryPlus services if approved (*% may vary by service type—for example dental services only provide up to a 50% slide*). There is an application process to qualify. Read on to learn more... *Note: Supplies are not included on the sliding fee scale.*

How to apply?

Everyone is welcome to apply for the Sliding Fee Program. Sliding Fee applications are available at all PrimaryPlus locations or online at www.primaryplus.net. Applications need to be filled out, listing all individuals/family members living in your household (discount will apply to all living within the home). Proof of income will also need to be provided with the application. Please include proof for each individual receiving income that is a part of the household.

What do you mean by income?

Income is considered any money coming into the home by those living in the household. This includes money from employment, social security, welfare, child support, etc.

Acceptable forms of income include:

- Recent paystubs
- Unemployment statements
- Tax returns
- W2's
- SSI/SSA award letters
- Pension or Workers' Compensation documentation

If you have no income or work odd jobs, please supply the following:

- Denial letter from Dept. of Health & Human Services
- Denial letter from Medicaid
- Denial letter from K-Chip
- Letter for Food Stamps (all pages).

Do I have to reapply, once approved?

Yes, sliding fee applications need to be renewed yearly and at any point when the income changes or household changes.

Checklist of things for the Sliding Fee Scale Application:

- Make sure your application is completely filled out
- Proof of income must be included for each person earning income in the household
- Return to a PrimaryPlus location for application to be processed

If approved, what will I pay?

Once qualifying for the Sliding Fee Scale Program, your household, as listed on the application, will have the remainder of your charges for services incurred discounted (with the exception of the items listed below that are not eligible for slide). A nominal charge of \$15 will be expected at time of service—additional charges incurred will be billed to you based on the percent of your sliding fee scale. *This payment will cover all charges incurred as part of a single visit, including ancillary services such as those received from the laboratory or radiology. This payment does not cover the cost of supplies.*

We encourage Sliding Fee Applicants to call or visit their local PrimaryPlus office within 1-2 weeks of applying to see if approved.

Note: Patients unable or unwilling to provide proper documentation with their application are not eligible to participate in the sliding fee discount program and will be required to pay 100% of their charges, until they provide documentation. Incomplete Sliding Fee Applications will not be processed.

