



## PATIENT'S BILL OF RIGHTS AND RESPONSIBILITIES

1. A patient has the right to considerate and respectful care, regardless of race, creed, or color
2. A patient has the right to obtain complete current information concerning his diagnosis, treatment, and prognosis. If the Medical provider believes it medically inadvisable to give information to the patient, it must be made available to an appropriate representative of the family. Name of the Medical provider must be available upon request.
3. A patient has the right to receive information necessary to give his informed consent prior to the start of any procedure or treatment, and to information regarding alternative procedures or treatments available.
4. A patient has the right to refuse treatment to the extent permitted under law and if he is fully informed of the medical consequences of refusal.
5. A patient has the right to privacy concerning his medical care program. Those not directly involved in his care must have his permission to be present during case discussions, examinations, or treatments.
6. A patient has the right to confidential treatment of all records pertaining to his care.
7. A patient has the right to reasonable response to his request for services. If referral to another doctor is recommended by the medical provider, the patient must be given full information and explanation of need for referral and any possible alternatives.
8. A patient has the right to know the relationship between his doctor and hospitals or any other health care institutions involved in his care.
9. A patient has the right to be informed of any plan to engage in any experimentation affecting his care of treatment and to refuse to participate in such projects.
10. A patient has the right to expect reasonable continuity of care, and to be informed of continuing health care requirements after treatment by the medical provider.
11. A patient has the right to examine his bill and receive an explanation of all or any charges, regardless of method of payment.
12. A patient has the right to be informed of any clinic rules or regulations that relate to his conduct as a patient.
13. The patient has the right to know what rules and regulations apply to his/her conduct as a patient including his/her right to make suggestions or file a grievance. All suggestions or grievances should be made known to the Executive Director, and a hearing to all grievances will be given by the Executive Director or his/her designee within 5 working days of notification. Appeals of the Executive Director's determination may be made directly to the Board of the Center.
14. Patients must assume reasonable responsibility for improving their own health status. Specific responsibilities include maximizing healthy habits, openly communicating with the provider, realizing the limits of the service of medicine and being compliant with the plan of treatment for an illness.